

The Community Trigger – when and how to use it

The Brighton & Hove Community Safety Partnership, which includes the police, the council and registered housing providers, works together to tackle anti-social behaviour and hate incidents.

This leaflet explains what you can do if you believe that action has not been taken to tackle anti-social behaviour or hate incidents you have reported.

The Community Trigger is a process you can use to ask agencies to review their response to anti-social behaviour or hate incidents you have reported.

You can use the Community Trigger if you have reported three separate incidents within the past six months to the police, the council or your housing provider. You can activate the Community Trigger on behalf of someone else if you have their written consent.

You will need to fill out a form detailing the case – please go to **www.brighton-hove.gov.uk/communitiytrigger**. You can also request a paper version of the form to be sent you by calling **01273 292735**.

The Community Trigger is designed to ensure that there is a review where cases have been reported and no action has been taken. It is not a complaints procedure.

If your case meets these criteria you will be notified within three working days. Your case will be reviewed and recommendations may be made as to how the case can progress. This will be reported to you within ten working days.

Safe in the city

Brighton & Hove Community Safety Partnership



**Brighton & Hove
City Council**